



## Roommate Match Terms and Conditions

For guests who are traveling solo and would like to avoid paying the single occupancy rate for the cruise, TMGA will attempt to provide a suitable roommate match.

**The following rules and stipulations must be agreed upon by all parties:**

### 1. Roommate Assignments

a) Roommate matches will be made as opportunities arise. An email will be sent to all roommate match passengers providing contact details for their assigned roommates and their room number assignments. In the event of special circumstances with the ship, such as a sell-out situation, this email may be sent earlier and will designate the revised date of matching and cancellation penalties.

b) Due to the fact that a match cannot be guaranteed, if TMGA is unable to find a roommate match by the final payment due date, the guest will be given the following 2 options:

- Cancel the cruise with a full refund. This policy does not cover any additional air or other transportation costs. It is strongly advised that airline tickets are not purchased until your roommate match is completed.
- Agree to take a single cabin with the additional collection of the single occupancy rate with the understanding that if a roommate match can be made prior to sailing, your fare will be adjusted back to the double occupancy rate and a refund will be processed accordingly.

### 2. Roommate Cancellation & Responsibility

a) In the event that a guest has been matched with a roommate who subsequently cancels the cruise or wishes to withdraw from the roommate match program, the additional charge for the full single occupancy rate for the remaining roommate will be paid by the person that cancelled or withdrew.

b) Efforts will be made to find a replacement roommate; however this cannot be guaranteed. If a replacement roommate is found, the cancelling party may still be responsible for any penalties assessed such as name change fees.

c) This intent of this policy is to protect the non-cancelling roommate of any supplemental charges.